# **Royal Class Concept**

## **Arrival**

- -VIP arrival, welcome drink, no check in on the counter
- -Escorting done by a Key Manager.
- -Special bracelet "with shiny color".
- -Registration while having a drink or in the room directly.
- -Complimentary membership in our loyalty program with all entitlements.

# **In Room Arrangement**

Welcome Letter

Soft Bar set up with daily replenishment for water & soft drinks.

Tea & Coffee making facility.

Fruit Basket, or Oriental pastries or Cookies or Canapés etc... on daily basis.

Iron & Ironing Board.

### **Bathroom Amenities**

Bathrobe & slippers

Toiletry basket full of cosmetics and daily replenishment of Shampoo & shower gel.

### **Dinning**

Special Breakfast, Lunch & Dinner arrangement in private venue.

Free access to specialty restaurants throughout the stay for dinner

Kids Buffets with each meal.

### **Leisure**

15 minutes of free massage.

30 minutes of free table tennis

### **Other services**

Free Wi-Fi in the room.

Turn down bed service p.m.

Welcome Tour conducted by Club Car upon guest discretion after arrival.

Free late check out on departure until 16.00 hours.