

***HAYDARPASHA PALACE***

***Türkler/ ANTALYA ‘Ultra All Inclusive’***

***Factsheet 2018 - Summer***

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|  | ***INDEX*** |  |
| ***Contents****Cover* |  | ***Page 1*** |
| *Index* |  | ***2*** |
| *Presentation* |  | ***3*** |
| *Location* |  | ***4*** |
| *Room Information* |  | ***5*** |
| *Food Information* |  | ***6*** |
| *Beverage Information* |  | ***7*** |
| *Swimming Pools* |  | ***8*** |

*Entertainment Program* ***9***

[Mini Club **10**](#_TOC_250003)

SPA Wellness and Meeting Rooms **11**

Facilities in UAI concept (without charge) **12**

Facilities in UAI concept (with fee) **13**

[Ultra All Inclusive Concept **14**](#_TOC_250002)

Concept and Principles **15**

### 2

*PRESENTATION*

Opening in summer 2016 ,Haydarpasha Palace ,with its 592 rooms spread over an area of 37.000  square meters ,is 100 km distance to Antalya International Airport which has its guests experience a magnificent holiday with its thematic architecture which is a reflection of historical train station, authentic decoration, comfort rooms and warm atmosphere.

Haydarpasha Palace that is in Alanya,Türkler  the pearl of the Mediterranean coasts, offers its guests

options of comfort, flavor and entertainment all together and gives them various opportunities to draw away from the rush of daily life in order to have a wonderful time.

A holiday experience full of entertainment awaits you at this hotel which will host outstanding shows and performances on its stage prepared by animation team throughout summer.

During your stay at Haydarpasha Palace, you can enjoy splendid tastes with elegant presentations…

In addition to the main restaurant , which has a capacity of 1250 guests and a large terrace, 4 a’la carte restaurants(chargeable) which  Ottoman, Italian, Seafood and Far East offering different tastes from the cuisines of different countries are the gastronomic privileges of our Palace… While being attracted to the tastes at the grand open buffet at  La Gare Restaurant, you will also enjoy the elegant presentations in Pullman Patisserie. You can taste all unique tastes of world cuisines at the a’la carte restaurants and remember them for good…

Our pools are specially designed for our guests who would like to swim with having fun with their families in wet bubble,water slides or relaxing in infinity pool only special to adults.Kids water park area has a special place

Spa and wellness centre is here to make you to feel refresh and relax your body and mind in tranquility.

There is a wide variety of indulgent treatments available from Turkish Baths to Thai massages.

***LOCATION***

***Name of the Hotel*** *Haydarpasha Palace*

***Opening year*** *2016*

***Category*** *5 Stars Hotel*

***Capacity*** *592 Rooms*

***Address*** *Türkler Mevkii-Alanya Antalya / Türkiye*

***Distance to GZP Airport*** *65**km* ***Distance to Alanya centrum*** *25 km*

***Telephone +****90 242 537 69 00*

***Fax +****90 242 537 69 06*

***Website*** [*www.haydarpashapalace.com*](http://www.haydarpashapalace.com)

## E-mail info@haydarpashapalace.com

***Sales Office*** ***sales@vshotels.com***

***Reservation*** ***reservation@haydarpashapalace.com***

***Season*** *8 Month*

***Location*** *Alanya coastline on 37.000 m² area with specially designed landscape*

***Board*** *Ultra All Inclusive*

***C/Out & C/in*** *C / Out 12:00 and C / In 14:00*

***Late C/Out*** *Depends on possibility and extra cost*

***Credit Cards*** *Visa, Mastercard*

***Number of lifts*** *7 lifts for guests*

***Number of floor*** *5 floor*

***Pets*** *Pets are not allowed*

***ROOMS***

TOTAL 592 rooms:

 76 Promo Rooms

 71 Standard Land View Rooms

 45 Standard Side Sea View Rooms

90 Standard Pool View Rooms

48 Standard Sea View Rooms

70 Superior Standard Rooms

 36 Family Rooms with connection door (Type A)

 44 Family Rooms with connection door (Type B)

112 Duplex Family Rooms

All rooms are with balcony, laminate floor, electronic door key card, couch and armchair, minibar, kettle, tea/coffee making facilities set up, satellite TV, direct dial phone, special bath set-up, hair dryer, WC, bathroom with walk-in shower, telephone in bathroom, slippers, air-conditioning and electronic safe. Daily room cleaning and towel changing and bed sheet changing in each 3 days are provided. Baby cot is available for the room on request. Bathrobes are on request (extra cost). All rooms are non-smoking.

**Promo Room** is 23-28 m² in size, designed with modern decoration. With land view. Min. capacity is 2 pax and max. capacity is 2+1 pax.

**Standard Room** is 29- 34 m² in size, designed with modern decoration. With sea view, side sea view ,pool view and land view. Min. capacity is 1 pax and max. capacity is 3 pax.

**Superior Standard** is 35 -39 m² in size , rooms are available for Min. capacity is

***Room*** *2 pax and max capacity is 3+1 ,2+2 .With land view, side sea view,*

**Family Room with** is 39-47 m² in size, consists of two bed rooms. Parents’ bedroom is with a double

**Connection Door(Type A)** bed and other bedroom with twin bed and with a connection door between. Only one bathroom with walk in shower and WC. With side sea view,sea view or land view. Min. capacity is 3, 2+2 pax and max. capacity is 4 pax.

**Family Room with** is 47-64 m² in size, consists of two bed rooms. Parents’ bedroom is with a double

**Connection Door(Type B)** bed and other bedroom with twin bed and with a connection door between. Two bathrooms with walk-in shower and WC. With side sea view,sea view or land view. Min. capacity is 3,2+2 pax and max. capacity is 4+1 pax.

**Duplex Family Room** is 43-78 m² in size and two floored. Parents’ bedroom is with a double bed and other bedroom with twin bed and no connection door between. Parents’ bedroom is equipped with walk-in shower and WC. Lower floor consists of twin bed, a shower and WC. With sea view or land view. Min. capacity is 2+2 pax and max. capacity is 4+1 pax.

***Honeymoon Concept*** *We serve the honeymoon couples with special room decoration,*

bathrobe, slippers and breakfast service to room on first day, heart shaped cake offering to room on arrival.

***Birthday Concept*** *We serve the birthday cake and bottle wine to the guests who will*

celebrate their birthday occasion on that day.

***Marriage Anniversary Concept*** *The Guests who will celebrate their Marriage Anniversary*

occasion are served a bottle of wine, heart-shaped cake.

# FOOD INFORMATION

#### RESTAURANT

***La Gare Main Restaurant*** *serves as open buffet for breakfast, lunch and dinner. Our main*

restaurant offers national and international savors. It consists of indoor area including a separate place for children and open air terrace.

 **Beach Restaurant** invites you to lunch during the day time with its snack lunch, salad and fruit bar and rich varieties of snack.

**Late- Breakfast /Late Night Buffet** is at service in Patisserie between the hours 10:00-11:00 for the guests who missed the regular breakfast. Open buffet choices are available. Also serves food and beverage throughout the night between 24:00-06:00.

**Patisserie** is at service 7 /24 hours for our guests. Special made dessert recipes, savory pastry, cakes, pies, sandwiches and special flavored teas and coffees are available.

**Infinity Corner** is at our guests’ service which offers rich and tasty snacks between 11:00-17:00 (weather conditions dependent)

#### A LA CARTE RESTAURANTS(chargeable)

***‘Stazione’ Italian Restaurant*** *Distinguished varieties of Italian cuisine, elegant tastes and*

offer our guests an unforgettable romantic evening.

***‘ Shuang’ Far Eastern Restaurant*** *offers the elegant varieties of Far Eastern cuisine. You should*

try the traditional cuisine of the Far East.

***‘Sofra’ Turkish Restaurant*** *Remarkable culture of dining and the most beautiful examples of*

Turkish and Ottoman cuisine in our restaurant will fascinate you with its authentic atmosphere.

 ***‘White Hill’Fish and Seafood Restaurant*** *Fresh Mediterranean fishes and seafood of our seas, with our*

rich range of drinks colour to your chats with a different venue.

# BEVERAGE INFORMATION

**Cuna Lobby Bar** You can sip our varieties of local and international drinks and cocktails at the Piano Bar with its spacious sitting areas and hours of service between 00:00-08:00, and will spend pleasant moments enjoying your chats with our hot drink offerings. Piano Bar is at your service with live music on some days of the week.

**Otto Lobby Bar** You can sip our varieties of local and international drinks and cocktails at the Bar with its spacious sitting areas and hours of service between 08:00-24:00, and will spend pleasant moments enjoying your chats with our hot drink offerings.

**Pool Tower Bar** You will spend pleasant time enjoying the drinks within Ultra All Inclusive concept between the hours 10:00-24:00.

**Beach Bar** Feeling the warm sea breeze of the Mediterranean, you can dream away into the blue while sipping your drinks on the beach. At your service between the hours 10:00-18:00.

**Infinity Bar** While having fun in pool, you can enjoy our soft and hot drinks. At your service between the hours 10:00-18:00.

**Beach Amphi Bar** You can enjoy all kinds of drinks while watching our animation shows. At your service between the hours 21:30- 23:30. Various types of snacks are offered in a day. Snack section is at your service between the hours 12:00-17:00.

**Disco Bar** At your service between the hours 23:30- 02:00 with latest music and the rich bar menu at warm Mediterranean nights.

# SWIMMING POOLS

Since our guests are seeking different alternatives in sun and sea tourism, our pools are specially designed to offer these alternatives.

## OUTDOOR SWIMMING POOL

The largest pools of the region are waiting for those who want to enjoy the pool. Enjoy the warm summer months in our outdoor pool which is controlled and maintained in extreme hygienic terms. You can reach the peak of fun trying different water slide choices. There is also a jacuzzi which is 100 cm in depth and 20 m² in size, located in our outdoor pool area.

* ***Big Pool*** *1753 m² in size, 140 cm in depth*

|  |  |  |
| --- | --- | --- |
|  | ***Infinity Pool******Wet Bubble*** | *250 m²in size, 140 cm in depth* |
|  |  |  |
|  |  |  |
|  |  ***Water Slide Aqua Pools (8 in total)*** |  *200 m²in size, 110 cm in depth* |

## CHILDREN POOL

Watch your children enjoying the water in safety in the children pools located next to the mini club and slides.

* ***Children Water Slide Pool*** *250 m² in size, 30 cm in depth*
* ***Children Aquapark Fun Pool*** *200 m² in size, 30 cm in depth*
* ***Outdoor Children Pool*** *200 m² in size, 30 cm in depth*

## INDOOR SWIMMING POOL

Our indoor pool, which is heated for the guests that would to enjoy the pool during the beginning of season until 10th of May, is 140 cm in depth.. A children pool, which is 30 cm in depth and 42 m² in size, is next to the indoor pool.

Our Indoor Pool is available for use .

# ENTERTAINMENT PROGRAM

Our goal is to make you to have an unforgettable holiday and spend your hours magnificently with evening shows with scene of wonderful sea and pool which are organized by our professional and multinational animation team. Our entertainment area, with a capacity of 1000 people, is embellished with evening shows for the guests who comes from different countries of the World.

## Daytime Animation

* *Morning GYM*
* *Dancing Courses*
* *Mind Games*
* *Step Aerobic*
* *Stretching*
* *Table Tennis*
* *Boccia*
* *Beach Volleyball*
* *Water GYM (in pool)*
* *Water Polo*
* *Pool Games*
* *Dart*

## Evening Entertainment Program

* *Professional Dance Shows*
* *Musical Shows*
* *Professional Evening Shows*
* *Interactive Games*

## Activities After Show

* *Live music (selected days in a week)*
* *Hit Parade*
* *Disco concept days (Pirate party, White party, Pink Party, Infinity Party…)*

# MINI CLUB

**Mini Club** is for children aged 04 – 12. It serves for the children which usually still need their parents for their demands. Working hours are between 10:00 and 12:00 in the morning and 14:30 and 17:00 in the afternoon.

## Daytime Activities

* *Face painting*
* *Table Games*
* *Hobby activities*
* *Boccia*
* *Water GYM*
* *Pool Games*
* *Water Polo*

## Evening Activities

* *Mini Disco*

## Concept Days

* *Neptun day*
* *Pirate day*
* *Hawaii Day*
* *Olympics day*
* *Ghost day*
* *Newspaper day*
* *Atleticism day*
* *Water games day*

# SPA & WELLNESS

11

Spa & Wellness Center serves to renew and relax you both physically and mentally. Of traditional Turkish bath to Thai massage, skin care to therapy programs many services await you. Masseurs from Bali islands of Indonesia treat much deeper passing through the surface of muscle tissue by effective pressures, gentle strokes and necessary stretching movements on the energy points on the body. This massage enables balancing of all energy centers in the body and the integration of all inner systems with each other. By our natural oils used during the massage, muscle tension is resolved, energy level increases, balances and an extraordinary relaxation of mind is provided.

## Spa &Wellness services;

## Free Services

* *Turkish Bath (not allowed using for children under 16 years old)*
* *Sauna (not allowed using for children under 16 years old)*
* *Relaxation Rooms*

## Extra Chargeable Services

* *Beauty and facials*
* *Massage*
* *Skin care*
* *Body care*
* *Doctor & Nurse (between 09:00-18:00).( Can be attained 24 hours in emergency cases)*

# MEETING ROOMS

## Technical Equipment

* *Projector*
* *Projector screen*
* *Projector audio system*
* *Wired microphone*
* *Wireless microphone*
* *Lectern microphone*
* *Overhead projector*
* *Head set*
* *Flipchart*
* *Board pen*
* *File and pen*

## The Sales Office will provide you detailed information about Hall sizes and capacity details with

 paid and free services.

***ULTRA ALL INCLUSIVE CONCEPT*** *(FREE OF CHARGE)*

## Food&Beverages

* + *Open Buffet; breakfast, late breakfast, lunch, dinner*
	+ *Midnight Buffet, Diet Corner, Children Buffet*
	+ *Themed Buffet in some days of the week*
	+ *Snack corners in certain hours of the day*
	+ *Local and Import drinks (Between the hours of opening and closing times of the bars)*
	+ *Local and some import drinks with or without alcohol at lunch and dinner*
	+ *Patisserie serves at 7/24 hours .*
	+ *Ice cream is served as open during the dinner and certain hours on snack corners.*
	+ *Beach Restaurant offers rich and very tasty snacks and dishes .( Pizza , Döner kebab rich salad buffet, Turkish pide varieties, brewed Turkish Tea, coffee varieties, ayran , etc.)*
	+ *On the food units by pizza, waffles, döner kebab, coffee & cake, fruit, ice cream, baked potatoes are offered at certain times of the day.*

## Room

* + *Safe electronic*
	+ *Minibar is refilled with soft drinks and beer every day*
	+ *Daily Room Cleaning*
	+ *Daily towel change*
	+ *Linen change every 3 days*
	+ *Kettle (Tea and Coffee Set up)*
	+ *Satellite TV*
	+ *Slippers*

## Sports and activities

* + *Table tennis*
	+ *Beach volleyball (depending on weather conditions)*
	+ *Fitness center(Under 16 years old children are not allowed)*
	+ *Sauna (Under 16 years old children are not allowed)*
	+ *Turkish bath (Under 16 years old children are not allowed)*
	+ *Dart*
	+ *Aerobics*
	+ *Aquapark*
	+ *Water gymnastics*

## Entertainment

* + *Daily animation activities*
	+ *Night animation shows*
	+ *Live music (specific days of the week)*

## Children activities

* + *Mini Club (for the children between the age 4-12)*
	+ *Mini Disco*
	+ *Children playground*
	+ *Aqua park*

## Others

* + *Free Wi-Fi connection in the lobby, room and hotel general area (with own device).*
	+ *Sun shades and sunbeds*
	+ *Beach and pool towels (first towel change is free, second change is chargeable in the same day).*

# ULTRA ALL INCLUSIVE CONCEPT (WITH FEE)

## Food&Beverage

* + *All fresh squeezed fruit and vegetable juices*
	+ *Room service*
	+ *Import champagnes*
	+ *All local and import bottle drinks*
	+ *Luxurious drinks (12 years and older whiskies)*
	+ *Special production local & import wines*
* *A la carte restaurants (8 € Per Person)*

## Sports and activities

* *All kind of water sports*

## Others services and activities

* *Babysitting (Reservation needed)*
* *Hair dresser*
* *Shopping Center*
* *Massage & Peeling*
* *Beauty Center and care units*
* *Doctor and nurse services*
* *Dry cleaning and Laundry services*
* *Car rental*
* *Photo-shop*
* *Bowling, Billiards and game room*
* *Internet Cafe*
* *Telephone, Fax*
* *Cakes and flower orders apart from the birthday concept*
* *Bathrobe*
* *Speed Wi-Fi connection in the lobby, room and hotel general area (with own device).*

# ULTRA ALL INCLUSIVE CONCEPT

## Food

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | *Breakfast* | ***07:00 – 10:00*** | *La Gare Main Restaurant* | *-1 floor* |  |
|  | *Late Breakfast* | ***10:00 – 11:00*** | *Patisserie*  | *Ground floor* |  |
|  | *Lunch* | ***12:30 – 14:00*** | *La Gare Main Restaurant* | *-1 floor* |  |

* + *Children Buffet* *La Gare**Main Restaurant -1 floor*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | *Dinner* | ***19:00 – 21:00*** | *La Gare Main Restaurant* | *-1 floor* |
|  | *Night snacks* | ***21:00 – 23:30*** | *Patisserie* | *-Ground floor* |

* + *Patisserie* ***7 /24 hours***  *Patisserie*

## Snack Corners

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | *Beach Rest.* | ***12:00 – 17:00*** | *Snack* | *On the beach* |
|  | *Döner*  | ***12:00 – 14:00*** | *Snack* | *Beach Restaurant* |
|  | *Pizza* | ***12:00 – 14:00*** | *Snack* |  *Pool area* |

* + *Baked Potatoes* ***14:00 – 16:00*** *Snack Pool area*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | *Coffee &Cake* | ***16:00 – 17:00*** | *Snack* | *Pool area* |
|  | *Ice Cream* | ***14:00 – 16:00*** | *Snack* | *Pool area* |
|  | *Fruit* | ***12:00 – 14:00*** | *Fruit* | *Pool area* |
|  | *Waffle* | ***16:00 – 17:00*** | *Snack* | *Pool area* |

## A la Carte Restaurants ( Required extra charge for service)

|  |  |  |  |
| --- | --- | --- | --- |
|  | *Sofra* | ***19:00 – 21:00*** | *Turkish- Ottoman Restaurant* |
|  |  *Shuang* | ***19:00 – 21:00*** | *Far East Restaurant* |
|  | *Stazione* | ***19:00 – 21:00*** | *Italian Restaurant* |
|  | *White Hill* | ***19:00 – 21:00*** | *Fish Restaurant* |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |

 ***Beverages***

|  |  |  |  |
| --- | --- | --- | --- |
|  | *Amphi Bar\** | ***21:30 – 23:30*** | *Animation Area* |
|  | *Beach Bar\** | ***10:00 – 18:00*** | *On the beach* |
|  |  *Infinity Snack Bar\** | ***10:00 – 18:00*** | *On the beach (beverages)* |
|  | *OttoLobby Bar* | ***08:00 – 24:00*** | *Lobby floor* |
|  | *Cuna Lobby Bar* | ***00:00 – 08:00*** | *Lobby floor* |
|  | *Pool Bar\** | ***10:00 – 24:00*** | *Pool area* |
|  | *Patisserie* |  ***7- 24 Hours*** | *Ground Floor* |
|  | *Disco* | ***23:30 – 02:00*** | *-1 floor* |

***PRINCIPLES OF CONCEPT***

* *Beverages are served in glass in all of our restaurants and inside bars. Bottles are not served.*
* *All beverages are served to tables by service staff (except breakfast)*
* *Service staff is allowed not to serve beverages to the guests who may harm himself, other guests or environment after consumption of some beverages.*
* *12 Years old and older import drinks and champagnes, VSOP, XO and other import cognacs,Premium vodkas and other import wines are not in Ultra All Inclusive Concept.*
* *There are 2 bottles of water, mineral water, fruit juices and beer in minibar. All the beverages are fulfilled every day without charge. Kettle, tea/coffee setup in the rooms.*
* *There is an obligation of reserving one day before for all a la carte restaurants and with fee .*
* *Room Service is extra charge.*
* *All fresh squeezed juices are extra charge*
* *Beverages with alcohol are not served less than 18 years old .*
* *Pets are not allowed.*
* *Activities, places and hours of entertainment and opening and closing hours and places of the restaurants and bars can be changed due to weather conditions.*
* *Hotel can not be held responsible for mistakes due to publication of travel agencies such as catalog and introductory documents which are pressed before taking approval of the hotel.*
* *Beverages which served in restaurants and bars are allowed to import by Custom Directorate.*
* *Free & Charged facilities can be changed by hotel management due to operation and circumstances of providing.*
* *Smoking is not allowed in closed areas(such as rooms, restaurants, lobby etc.) due to law of Turkish Government, numbered 4207 and dated 19.07.2009, which is related Damage Prevention and Control of Tobacco Products Law. Thank you to show sensitivity of this law.*
* *Wearing wristband is obligatory for the security and use of facilities.*
* *It is forbidden to use iron, waterpipe etc. in the rooms. In case of any damage of room materials will be charged from the guests.*
* *According to the dress code being applied in our hotel, guest wear clothes such us shorts, swimsuits, slippers could not enter the restaurants.*
* *A’la Carte restaurants are extra and available depending occupancy.*

# AWARDS

#### 2016

* + *Green Star- Certificate of Environmentally friendly Accomodation Establishment*
	+ *Tripadvisor certificate of Excellence*

#### 2017

* + *Green Star- Certificate of Environmentally friendly Accomodation Establishment*
	+ *Clean Pool Certificate*
	+ *Booking.com Award of Excellence*
	+ *Tripadvisor certificate of Excellence*