



Dear Guest,

Welcome to DoubleTree By Hilton Ras Al Khaimah! Part of our warm welcome, is our freshly baked chocolate chips walnuts cookies that you will receive prior to check in.

We are here to make your stay with us a caring though one and are pleased to welcome you to our hotel and to the beautiful city of Ras Al Khaimah. Our sole aim is to provide you with the ultimate in hotel comfort, service and satisfaction.

Daily shuttle from DoubleTree by Hilton Ras Al Khaimah to DoubleTree by Hilton Resort & Spa Marjan Island

To DoubleTree by Hilton Resort & Spa Marjan Island (Beach)

09:15	10:45	14:00
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Back To DoubleTree by Hilton Ras Al Khaimah Hotel

09:45	13:10	16:15	17:30
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DoubleTree by Hilton - Manar Mall – RAK Mall

Every Monday, Tuesday and Friday
(Complimentary shuttle on a first come basis.)

Departure from DoubleTree by Hilton	Return from Manar Mall	Return from RAK Mall
18:30	20:40	20:50

Free Internet Access:

Wi-Fi is free of charge throughout the property. In the public areas network is **HHonors Public**, while in the room you will connect to **HHonors**.

Choose Option: **Access Code** in web browser. Type in code provided from reception.

- Enjoy 15 minutes free Internet Access in our **Business Center** on Level M.
- The **Premium Internet Access** in the room will be charge of **40Dhs per hour or 80Dhs for 24 hours**.

Safe Box / Minibar

- Please feel free to use the complimentary safe in the room cabinet.
- Minibar is chargeable and located below the TV in the room.

Hotel Recreation Facilities:

- Bar and Shisha Lounge located on rooftop
 - Swimming Pool: 09:00 until 18:30 hrs. Located on rooftop
 - Gym: Open: 24 hrs. Located on 15th floor
 - Sauna, Steam, Jacuzzi located on 15th floor from 09:00 till 21:00
 - SPA: Treatment room open from 09:00 till 21:00 Hrs
- Special SPA Promotion. Please contact Spa reception for detailed information.
Treatment or reservations under extension 590. Located on 15th floor

- Please be informed that the Check out time is at 12 noon. For a late checkout, please contact the Front Desk. Depending on the required time, an additional charge can be applicable and is subject to the Hotel availability.
- Weather forecast and different newspaper are placed in the lobby.

Enroll today, Hilton Honors. It's easy. Fast. Free

Earn points towards free stays and join the Hilton Honors programme today to double dip and earn hotel points. Enroll directly at the Front Desk or Visit Hilton Honors website at www.hiltonHhonors.com

Should you have any queries or assistance, please do not hesitate to contact our CAREline by pressing the button from your room telephone.

We wish you a pleasant stay!!!



BED & BREAKFAST / HALF & FULL BOARD INFORMATION

Welcome to DoubleTree by Hilton Ras Al Khaimah!

Please be informed that the meal plan for all arriving Bed & Breakfast guest will start with the breakfast on the following day

For our Half-Board guest, the meal plan starts with the dinner in our Podium Buffet Restaurant on the day of arrival

All meal plan ends at 12:00 noon on your departure day.

Podium Restaurant situated on the **Mezzanine floor (M)**, has a contemporary yet rustic charm. An all day dining & bar, serves in buffet style our signature DoubleTree Breakfast, Continental Lunch and International Dinner. Dinner will consist of a nightly theme to ensure something new throughout the stay.

Dress Code for Dinner: Smart casual, long trousers and closed shoe for gentlemen

Opening Time:

Breakfast	07:00- 11:00
Lunch	12:00- 15:00
Dinner	19:00- 23:00

For Full Board package:

- Breakfast is only in our Podium Restaurant
- Lunch is free (*excluding drinks*) only in the Podium (*ala-carte menu*), Al Marjan (*lunch buffet*).
- Dinner is only (*excluding drinks*) in our Podium Restaurant

For Half Board package:

- Breakfast is only in our Podium Restaurant
- Dinner is only in our Podium Restaurant

Not included in the Half Board / Full Board package:

- Product from the mini bar, room service and drinks during meal
- Food items that are served at the TreeTop Bar, Lobby Bar Coffee Shop, or outlets at the DoubleTree by Hilton Marjan Island Resort and Spa except Al Marjan and Boardwalk (see above)



Have you received
our freshly Bake
Chocolate Chip
Walnut Cookie ??