

## REHANA ROYAL BEACH INFORMATION & GUIDELINES

Dear Guests,

The Hotel Management has a pleasure to welcome you to Rehana Royal Beach and wish you a lovely stay. Please find listed below some of the information regarding our 24hrs All-Inclusive concept.

### RESTAURANTS & BARS

Breakfast	07:00 - 10:00 at Sunflower restaurant (Open Buffet)
Lunch	13:00 - 15:00 at Sunflower restaurant (Open Buffet)
Dinner	18:30 - 21:30 at Sunflower restaurant (Open Buffet) 18:30 - 21:30 at A la carte restaurants (set menu)
Early Breakfast	05:00 - 07:00 at the lobby bar
Late breakfast	10:30 - 12:30 at Food court
Snacks	13:00 - 17:00 at Food court
Late Dinner	22:00 - 03:00 at Asian restaurant
Cold Snacks	03:00 - 05:00 at Asian restaurant

### BEVERAGES

Only local brands of alcoholic drinks including beer, wine, spirits, soft drinks, water, tea and coffee. Beverages are served in glasses and included in all restaurants during meals. Wine by glasses is available at the main restaurant (during lunch and dinner), at a la carte restaurants.

**LOBBY BAR:** located at the reception area, opens from 05:00 till mid night.

**POOL BAR:** located down by the pool area, offers drinks and cocktails, and opens from 10:00 till sunset.

**BEACH BAR:** located down by the beach, open from 10:00 till sunset.

**FOOD COURT BAR:** at the ground floor where is the main dining restaurant located, opens from 10:00 till 04:30

**FONTANA BAR:** located beside the main restaurant building, opens from 19:00 till mid night

**MUSIC BAR:** opens from 23:00 till 01:00, all drinks with extra charge

### SPORTS

**Our all-inclusive program includes:** Volley ball, Tennis table, water polo, Aerobics, Darts, Tennis court till sunset (Rackets & Ball at reception, reservation is required)

### KIDS

Kids Club opens daily from 10:00 till 13:00 & 15:00 till 17:00 for 5 to 12 ages only.

### INFO CONTACTS

Please contact our Front desk on "0, 101, 102, 103" or Guest relations on "7015" for further details or information.

### GUIDELINES

- Check in time is 14:00 while Check out time is 12:00 noon
- Food and drinks are to be consumed in outlets.
- The guest is entitled for 2 visits to our A la carte restaurants (1 visit to each one: Italian & Oriental)
- Free access to internet is available only at the lobby area while high speed service will be charged.
- Free ice cream, pop corn, cotton candy available daily at Food court from 13:00 till 15:00
- Alcoholic drinks and Smoking are not permitted at healthy club.
- The hotel is not responsible for loss, damage or theft of cash, jewelry or other valuables left unattended in guest rooms. Safe deposit boxes are available for the safekeeping of these items.

*\* The hotel denies any responsibility for guest lost luggage or belongings not under his supervision during his stay and the hotel would accept a limited maximum liability of 200 EGP in case of guest lost or damaged luggage under our responsibility in the luggage room*

### IMPORTANT NOTICES

- A variety of a la carte restaurants are available with electronic pre-booking at guest relation office.
- Guest's bill can be charged directly to the room or paid on spot. Except outside guests.
- In case of losing towels or keys will be chargeable, contact reception for more details.
- Daily free bottle of water is served in the room.
- Children must be supervised by their parents.
- Smart dress code for dinner is a must, long trousers, no shorts or sleeveless shirt.
- Swimming suit is not allowed in the lobby.
- Medical services, telephone calls, laundry, billiards, shisha, champagne or wine in bottles, services not mentioned in the above list –against of charge.

**We wish you an enjoyable stay with us!**