

Dear Guest,

We would like to welcome you to the **Old Palace Resort**, thank you for selecting our hotel to spend your holiday and wish you a very nice stay with us.

The whole team of the **Old Palace Resort** will save no efforts to make your stay a wonderful one.

ULTRA ALL INCLUSIVE FORMULA

FOOD		
El Kasr Restaurant Buffet Style	<ul style="list-style-type: none"> Breakfast Lunch Dinner Late Breakfast 	<ul style="list-style-type: none"> From 07:00 hrs – 10:00 hrs From 12.30 hrs – 14:30 hrs From 18:30 hrs – 21:00 hrs From 11:00 hrs – 13:00 hrs
Lobby Bar		
Lobby Bar	<ul style="list-style-type: none"> Afternoon snacks and Tea Corner 	<ul style="list-style-type: none"> From 15:00 hrs – 17:00 hrs
Cucina A' la Carte Restaurant	Italian Cuisine Once per Week	From 19:00 hrs – 21:00 hrs Reservation is required
Poncho A' la Carte Restaurant	Brazilian Grill Cuisine Once per Week	From 19:00 hrs – 21:00 hrs Reservation is required
Sea Breeze Bar at main swimming pool	Snacks, Mini Sandwiches. Ice Cream	From 13:00 hrs – 17:00 hrs From 14:00 hrs – 17:00 hrs
BEVERAGES		
In-Room Service	Water bottles, and Tea & coffee Soft Mini Bar Set Fruit Platter Biscuits	Daily refreshed Once Per Week Once per week Once per week
Lobby Bar	Local Premium alcoholics, cocktails, soft drinks, tea & coffee.	24 hrs
Sea Breeze Pool Bar	Local Premium alcoholics, cocktails and soft drinks served by glass, tea & coffee.	From 10:00 hrs – Sunset (S&W) From 20:00 hrs – 23:00 hrs (S)
Jacuzzi Bar Jacuzzi Pool	Local Premium alcoholics, cocktails and soft drinks served by glass.	From 10:00 hrs – Sunset
Beach Bar	Local Premium alcoholics, cocktails and soft drinks served by glass.	From 10:00 hrs – Sunset (S&W)
OTHER SERVICES		
WIFI: free in the lobby and in the Shisha bar		
Laundry: 8 pieces one shot free per stay		
Water sport or Spa: 30 Minutes per stay free (please collect your free voucher from the front desk)		
AGAINST CHARGE		
Al Khan Oriental Cafe	Oriental cold / hot drinks, local alcoholic & water-pipes and oriental entertainment.	From 12:00 hrs – midnight All drinks are for free in ultra all inclusive from 19:00 hrs – 23:00 hrs
Room Service	Available 24 hours	
Mini Bar	upon request	

INFORMATION:

- Opening times of the restaurants and bars are subject to change according to seasonality.
- Room bill credit limit is 1000 L.E
- For hygiene reasons, Food & Beverage items must be consumed within the restaurants or bars.
- Clinic: against charge on call 24 hrs through the reception.
- GYM: open from 09:00 hrs – 20:00 hrs (free of charge)
- SPA & Beauty Saloon: against charge open from 09:00 hrs – 20:00 hrs
- Bicycle Rental: against charge
- Billiard: against charge at the reception.
- Safe boxes are available in all guest rooms free of charge.
- **Please consider the dress code for the restaurants, requested to wear smart casual dress during dinner time (no slippers/ swimming shorts or half shirt).**
- Shuttle Bus to down town (Sheraton Street and new marina) every Sunday and Wednesday please contact the front desk or guest relation for further details.
- For your security, your entire luggage will be scanned upon arrival and departure.