

Dear Guest,

We would like to welcome you to the **Old Palace Resort**, thank you for selecting our hotel to spend your holiday and wish you a very nice stay with us.
The whole team of the **Old Palace Resort** will save no efforts to make your stay a wonderful one.

ALL INCLUSIVE FORMULA

FOOD

El Kasr Restaurant Buffet Style	<ul style="list-style-type: none"> • Breakfast • Lunch • Dinner 	<ul style="list-style-type: none"> • From 07:00 hrs – 10:00 hrs • From 13:00 hrs – 15:00 hrs • From 18:30 hrs – 21:30 hrs
Lobby Bar	<ul style="list-style-type: none"> • Late breakfast 	<ul style="list-style-type: none"> • From 11:00 hrs - 13:00 hrs
Lobby Bar	<ul style="list-style-type: none"> • Afternoon Sweet and Tea Corner 	<ul style="list-style-type: none"> • From 15:00 hrs – 18:00 hrs
La Cucina A' la Carte Restaurant	Italian Cuisine/Sea Food, Food against charge, All Inclusive drinks free 10 US \$ credit per person per week	From 19:00 hrs – 21:00 hrs Reservation is required
Poncho A' la Carte Restaurant	Brazilian Cuisine, Food against charge, All Inclusive drinks free 10 US \$ credit per person per week	From 19:00 hrs – 21:00 hrs Reservation is required
Sea Breeze Bar at the main swimming pool	Snacks, Mini Sandwiches. Ice cream	From 13:00 hrs – 17:00 hrs From 13:00 hrs – Sunset

BEVERAGES

In-Room Service	One big bottle of mineral water at the room with Tea & coffee making facility	Daily refreshed
Lobby Bar	Local alcoholic cocktails, soft drinks, tea & coffee.	From 10:00 hrs – 23:00 hrs
Sea Breeze Pool Bar	Local alcoholic cocktails and soft drinks served by glass, tea & coffee.	From 10:00 hrs – Sunset (S&W) From 20:00 hrs – 23:00 hrs (S)
Jacuzzi Bar Jacuzzi Pool	Local alcoholic cocktails and soft drinks served by glass.	From 10:00 hrs – Sunset
La Bonita Disco Bar	Local alcoholic cocktails and soft drinks served by glass.	From 20:00 hrs – 23:00 hrs (W) From 23:00 against charge
Beach Bar	Local alcoholic cocktails and soft drinks served by glass, tea & coffee.	From 10:00 hrs – Sunset

AGAINST CHARGE

Al Khan Oriental Café	Oriental cold / hot drinks, local alcoholic drinks & water-pipes and oriental entertainment.	From 12:00 hrs – midnight
Room Service/ Mini Bar	Available 24 hours upon request	
Manual Coffee machine	Espresso/Cappuccino/Turkish	

INFORMATION:

- Opening times of the restaurants and bars are subject to change according to seasonality.
- Room bill credit limit is 1000 L.E
- For hygiene reasons, Food & Beverage items must be consumed within the restaurants or bars.
- Clinic: against charge on call 24 hrs through the reception.
- GYM: open from 09:00 hrs – 20:00 hrs (free of charge)
- SPA & Beauty Saloon: against charge open from 09:00 hrs – 20:00 hrs
- Bicycle Rental: against charge
- Billiard: against charge at the reception.
- Internet: free of charge in the lobby area and in the Shisha Bar.
- Safe boxes are available in all guest rooms free of charge.
- Sun beds reservation is not allowed. Unattended stuff on sun beds is removed.
- **Please consider the dress code for the restaurants, requested to wear smart casual dress during dinner time (no slippers/ swimming shorts or half shirt).**
- For your comfort "DO NOT DISTURB" signs are available in the towel house for the beach and pool area
- Shuttle Bus to down town (Sheraton Street and new marina) every Sunday and Wednesday please contact the front desk or guest relation for further details.
- For your security, your entire luggage will be scanned upon arrival and departure.