



Dear Guest,

Welcome to DoubleTree By Hilton Ras Al Khaimah! Part of our warm welcome, is our freshly baked chocolate chips walnuts cookies that you will receive prior to check in.

We are here to make your stay with us a caring though one and are pleased to welcome you to our hotel and to the beautiful city of Ras Al Khaimah. Our sole aim is to ensure you of the ultimate in hotel comfort, service and satisfaction.

Daily shuttle from DoubleTree by Hilton Ras Al Khaimah to DoubleTree by Hilton Marjan Resort & Spa Marjan Island

To DoubleTree by Hilton Resort & Spa Marjan Island

09:15	10:45	14:00
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Back To DoubleTree by Hilton Ras Al Khaimah

09:45	13:10	16:15	17:30
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DoubleTree by Hilton - Manar Mall – RAK Mall
Every Monday, Tuesday and Friday
 (Complimentary shuttle on a first come basis.)

Departure from DoubleTree	Return from Manar Mall	Return from R.A.K Mall
18:30	20:40	20:50

Free Internet Access:

Wi-Fi is free of charge throughout the property. In the public areas network is **HHonors Public**, while in the room you will connect to **HHonors**.

Choose Option: **Access Code** in web browser. Type in code provided from reception.

- Enjoy 15 minutes free Internet Access in our **Business Center** on Level M.
- The **Premium Internet Access** in the room will be charge of **40Dhs per hour or 80Dhs for 24 hours.**

Safe Box / Minibar

- Please feel free to use the complimentary safe in the room cabinet.
- Minibar is chargeable and located below the TV in the room.

Hotel Recreation Facilities:

- Bar and Shisha Lounge located on rooftop
 - Swimming Pool: 09:00 until 18:00 hrs. Located on rooftop
 - Gym: Open: 24 hrs. Located on 15th floor
 - Sauna, Steam, Jacuzzi located on 15th floor from 09:00 till 21:00
 - SPA: Treatment room open from 09:00 till 21:00 Hrs
- Special SPA Promotion. Please contact Spa reception for detailed information.
 Treatment or reservations under extension 590. Located on 15th floor

- Please be informed that the Check out time is at 12 noon. For a late checkout, please contact the Front Desk. Depending on the required time, an additional charge can be applicable and is subject to the Hotel availability.
- Weather forecast and different newspaper are placed in the lobby.

Enroll today, Hilton Honors. It's easy. Fast. Free

Earn points towards free stays and join the Hilton Honors programme today to double dip and earn hotel points. Enroll directly at the Front Desk or Visit Hilton Honors website at www.hiltonHhonors.com

Should you have any queries or assistance, please do not hesitate to contact our CAREline by pressing the button from your room telephone.

We wish you a pleasant stay!!!



ALL INCLUSIVE INFORMATION

Welcome to the DoubleTree by Hilton Ras Al Khaimah.

Please make sure you wear your **ALL INCLUSIVE** bracelet, in order to enjoy the following privileges with us from 12:00 pm until 12:00 am

If you are an 'early check-in', you can have your lunch in our Podium Restaurant.

However, your **ALL INCLUSIVE** package will end on the day of departure at 12:00 noon

Podium Buffet Restaurant

Breakfast : 07:00- 11:00 Hrs

Lunch : 12:00- 15:00 Hrs

Dinner : 19:00- 23:00 Hrs

- Breakfast is only in our Podium Restaurant, located at **Mezzanine floor (M)**
- Lunch is free in our restaurant Podium (*Ala-Carte Menu*) or if you wish you can dine at Al Marjan Buffet. A discount of 50AED per person will apply, if you wish to dine in for lunch at other outlets or Bar of DoubleTree by Hilton Resort & Spa Marjan Island
- The Lunch in the Boardwalk will be serving only BBQ buffet with a discount of 50AED per person.
- Dinner is only free in Podium Restaurant. Dinner can be consumed from DoubleTree by Hilton Resort & Spa on Marjan Island, but will only be of a 50AED discount per person.

Not included in the ALL INCLUSIVE package:

- Product from the mini bar and room service
- Speciality slush beverage, Crisps from Boardwalk

BEVERAGES

Please note that only below-listed beverages are included in ALL INCLUSIVE package

Hot Drinks	Tea Cold/Hot, Coffee (<i>Excluding Starbucks</i>) & Hot Chocolate
Water	Al ain & Blue Sparkling Water
Sodas	Coke, Fanta, Diet Coke, Sprite, Ginger Ale, Soda, Tonic.
Juices	Mango, Orange, Pineapple, Apple, Cranberry (<i>Canned</i>)
Spirits	Marlborough Gin, Restov vodka, Dunfife Whisky, Tenampa, Tequila, Bardiaet v.s.o.p., White and dark rum
Beer	Becks (<i>Canned</i>)
Aperitifs	Campari, Cinzano Rosso, Bianco and Extra Dry
Wine	Stanley White & Red, Australia
Long Drinks	Combination from the above spirits with soft drinks / canned juices
Cocktails	Pina Colada, Tequila Sunrise, Screw Driver, Cuba Libre, Tom Collins, Vodka.



**Have you received
our freshly Bake
Chocolate Chip
Walnut Cookie ??**