

# The Cove Rotana

Resort – Ras Al Khaimah

Dear Guest,

Welcome to: The Cove Rotana Resort.

Please find inside the most important information for your stay and your package.

Should you need any further assistance, please dial 0.

We wish you a pleasant stay with us.



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## Your package

The Ultra All Inclusive Package meals will be taken in the following places:

- **Breakfast:** Cinnamon Buffet Restaurant only
- **Lunch:** Cinnamon or Sunset Pool Bar (Set menu)
- **Dinner:** Cinnamon or Basilico / Sunset (Set menu)
- **Snacks:**
  - ✓ Breakers Snacks from 12:30 to 19:00
  - ✓ Breeze Snacks or bites from 16:00 to 1:00
  - ✓ Breeze Coffee and pastries from 9:00 to 1:00
- Ice cream / sorbet will be served in all restaurants
- You are entitled for one snack and to be consumed in Breakers
- Kids menu will be offered in all restaurants as part of our UAI package
- Reservation is required in Basilico Restaurant

The Ultra-All-Inclusive beverages will be served by glass in all restaurants:

- ✓ Cinnamon during lunch and dinner
- ✓ Sunset from 10:00 until 23:00
- ✓ Breakers from 12:00 until closing (refer to Restaurant and Bar timings following)
- ✓ Laguna from 12:00 until 19:00
- ✓ Basilico during dinner
- ✓ Breeze from 12:00 noon until 1:00am
- Outlets not included in Ultra-All-Inclusive beverages are: Mini bar Food Items and Room Service
- Minibar beverage refreshments are included – one refill per day.



## Your package

### All- Inclusive Package

- All Inclusive package starts at **15:00hrs on the check-in day** & ends on the day of **departure at 12:00 noon.**
- Any all-inclusive beverage consumption will be billed with “**zero**” amount which we kindly ask you to **sign** for internal control purposes.
- We would like to inform you that any consumption aside from your all-inclusive Package entitlement will be considered as extra charge.
- Extra charges can be closed to your room bill and settled on the departure day, when keeping a deposit on your room at the Front Desk, or can be settled directly by cash/credit card upon consumption.
- Due to hygienic and health measures, food from outside is prohibited inside the Resort premises. Food & beverage items are for consumption in the restaurants/bars only, and cannot be taken outside.
- **Additional benefits:**
  - AED 50 credit is included per person for the following: Lunch, GourMED Brunch in Basilico.
  - Complimentary access to the Sandal Beach Club.
  - Complimentary access to The Village Aqua Fun
  - 50% discount for all non-motorized Water Sports Activities & 30% discount for all motorized Water Sports Activities

### Cinnamon & Basilico Dress Code:

Swimwear is not allowed.

Smart casual wear mandatory



## **Ultra All- Inclusive beverages**

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### **Non-alcoholic beverages:**

#### **Chilled juices:**

Mango, Orange, Apple, Pineapple, Grapefruit & Cranberry.

#### **Hot beverages:**

English breakfast tea, Earl grey tea, Green tea, Chamomile tea, Filtered Coffee, Espresso & Cappuccino.

#### **Soft drinks:**

Pepsi, Diet Pepsi, 7up, Diet 7up, Mirinda, Tonic Water & Ginger Ale.

#### **Mocktails:**

Cindrella, Lemon Squash, Apple Tree, Shirley Temple.

### **Alcoholic Beverages:**

#### **House wine:**

Terre Allegre Sangiovese & Da Luca Primitivo Red Wine / Hardy's Riddle Chardonnay & Antares Sauvignon Blanc White Wine.

#### **Beers:**

Foster/Budweiser/Corona/Amstel Light/Becks

#### **Draught Beers:**

Budweiser / Peroni

#### **Selected Premium Straight Spirits:**

Whisky (Johnnie Walker Red Label, Jack Daniels, Jim Beam), Gin (Gordon's Tanqueray, Bombay), White Rum (Captain Morgan White), Dark Rum (Captain Morgan Rum), Tequila (Jose Cuervo Tenampa), Tequila Silver (Jose Cuervo especial silver), Brandy (Three Barrels), Vodka (Absolute)

#### **Long drinks:**

Combination of above listed spirits with any listed soft drinks or chilled juices.

#### **Cocktails:**

Pina Colada, Margarita, Mojito, Sangria, Bloody Mary, Cosmopolitan, Tequila Sunrise, Whisky Sour, Caipirinha, Brandy Creamer.

## **Restaurant & Bars**

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#### **Cinnamon Restaurant:**

Breakfast from 7:00 to 11:00

Lunch from 12:30 to 15:00

Dinner from 18:30 to 22:30

#### **Basilico Restaurant: (Chargeable)**

Lunch from Saturday to Thursday 12:00 to 15:00

Friday Brunch from 12:00 to 16:00

Dinner daily from 18:00 to 22:45

#### **Breakers Beach Bar:**

All inclusive Beverage Service from 11:00 to 19:00

Selected Snacks from 12:30 to 19:00

Beverages Service from 19:00 to 21:00 Thursday / 19:00 to 23:00 Friday (Chargeable)

Food Service from 12:30 to 19:00 Sat – Wed / 12:30 to 21:00 Thu, 12:30 to 23:00 Friday (Chargeable)

Shisha Services from 15:00 to 19:00 Sat to Wed / 15:00 to 21:00 Thu / 15:00 to 23:00 Fri (Chargeable)

#### **Sunset Pool Bar:**

All Inclusive Beverages Service from 11:00 to 23:00

Selected Snacks from 12:30 to 15:30

Food Service from 12:30 to 19:00 (Chargeable)

Shisha Services from 15:00 to 23:00 (Chargeable)

#### **Laguna Bay Pool Bar:**

All Inclusive Beverages Service from 11:00 to 19:00

Food Service from 12:30 to 19:00 (Chargeable)

#### **Breeze Bar:**

All Inclusive Beverages Service from 11:00 to 01:00

Beverage Service from 23:00 to 02:00 (Chargeable)

Selected Snacks from 16:00 to 01:00

Food Service from 16:00 to 01:00 (Chargeable)

Shisha Services from 15:00 to 01:00 (Chargeable)

#### **In-Room Dining: (Chargeable)**

24 Hours.

## **Recreational Facilities**

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#### **Bodylines Health Club:**

Daily from 06:00 to 22:00

#### **Avitane Spa: (Chargeable)**

Daily from 10:00 to 21:00

#### **Gym:**

Daily from 06:00 to 22:00

#### **Flippers Kid's Club:**

From 10:00 to 18:00 Sat – Wed

From 10:00 to 22:00 Thu - Fri

#### **Beach:**

Daily from 07:00 to sunset

#### **Sunset Pool:**

From 07:00 to sunset Sun - Wed

From 07:00 to 21:00 Thursday & Friday

#### **Laguna Pool:**

Daily from 07:00 to sunset

## **Check- in & out**

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Check-in time: **15:00**

Check-out time: **12:00**

Late check-out: **Chargeable** (subject to availability)

## **Shuttle Service**

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#### **Dubai Mall – Every Sunday and Wednesday**

Departure from Cove: 11:00

Departure from Dubai Mall: 19:30

Cost : 150 AED (+5% VAT) per person, 2 ways.

Reservations is required– Kindly contact Front Desk or Guest Services office.

For internal transportation via buggy or vehicle, kindly dial "0". It may take 15-20mins.