

## ALL INCLUSIVE CONCEPTS

### Accommodation:

- Check-In** : Starts as of 14:00 o'clock. For earlier check-in; a supplement would be charged to your bill.  
**Check-out** : At 12:00 noon. For late check-out; a supplement would be charged to your bill.

### MAIN RESTAURANT:

- Breakfast** Open Buffet : From 07:00 to 10:30  
**Lunch** Open Buffet : From 13:00 to 15:00  
**Dinner** Open Buffet : From 19:00 to 21:30

**N.B.** It is strictly prohibited taking away foods out of the main restaurant.

### SNACKS:

- Pool Bar** "Dench and croissant" : From 11:00 to 12:00  
**Pool Bar** "Pizza" : From 15:00 to 17:00  
**Pool Bar** "Ice Cream Free" one per each Person : From 15:00 to 16:00  
**Beach Bar** "Shawarma, Sausage, French fries" : From 13:00 to 17:00  
**Lobby Bar** "Snacks, Soup, Fruits, Desserts" : From 00:00 to 07:00

### BEVERAGES:

- Lobby** : From 10:00 to 00:00  
: From 00:00 to 07:00 (Soft drinks)  
**Pool Bar** : From 10:00 to 19:00  
**Beach** : From 10:00 to 19:00

**N.B.** (All Drinks are served by glass; 1 glass per time. Alcoholic drinks are served after 11:00 AM)

### ALL INCLUSIVE BEVERAGES:

- **Soft Drinks** : Coca Cola, Fanta, Sprite, Soda, Tonic & Mineral water.
- **Juices** : Mango, Pineapple, Orange & other cocktails (Powder Juice).
- **Hot Beverages** : Tea & Coffee (Espresso, Cappuccino & Café Latte "Powder")
- **Local Wines** : White & Red (during meals only Lunch & Dinner) at main restaurant & Lobby bar.

#### INCLUDED ACTIVATES:

#### NOT INCLUDED – AGAINST CHARGE:

- Free transfer from/to Soho Square as per Bus schedule.
- Grand Oasis Guests are entitled for 20% discount on A La Carte restaurants, at Soho Square "Food, soft drinks, local beers & wine" (Just show your armband, write your room number and your name with signature)
- **Local Hard Liqueurs** : Vodka, Rum, Tequila, Brandy, Gin & Local Beer.
- Ice Cream, Fresh Juices, Espresso, Cappuccino "Capsule" & Turkish coffee.
- Wine & Imported Hard Liqueurs.
- Clinic (Hotel Doctor)
- Local & International Calls.
- Diving Center.
- Limousine Service
- Laundry Service
- Room Service from 07:00 till 21:30 "Please check room service menu available in TV channel No. 1 then call 0 to request your order"

### ITALIAN RESTAURANT:

#### **PIZZA PASTA Set Menu**

### SEA FOOD RESTAURANT:

#### **CRAB HOUSE Set Menu**

All guests are entitled to replace the dinner at main restaurant to have it at our Italian restaurant PIZZA PASTA once per stay with extra charge 3\$ only per person and at our sea food restaurant once per stay with extra charge 5\$ only per person.

- From 19:00 to 21:30 two seats,
- For reservations and inquiries: at main restaurant from 09:00am until 11:00am & from 18:00 until 20:00
- in case the guest would like to have the dinner again at the main restaurant will be with extra charge 18\$ per person

### HOTEL POLICY:

- Dress-code for the evenings in all indoor bars and restaurants is smart casual, No Flip flops/Sandals, no shorts for gents only.
- You are kindly requested not to pay Cash; you may sign your bills to your room account.
- The management of hotel takes no responsibility for loss of any valuables left unattended, neither in public areas nor in guest room, for your own security and peace of mind safe boxes are available free of charge in the guest rooms and front office
- For the safety of the guests in accordance with the health and hygiene laws, it is strictly prohibited to bring food and beverage items into the hotel from outside.
- It is prohibited to swim in the swimming pools after sunset as per hygiene and safety rules.
- The above restaurants' operational hours, opening & closure are subject to change according to management discretion without a prior notice.
- Hi-fi systems, speakers or any other acoustic systems are not allowed to be used by the beach or pool areas.
- Children under 12 years old are not allowed to stay alone in the room without parents/babysitter supervision
- Diving Center, Water Sport Company, Submarine desk and Photography Company are not operated under Grand Oasis management.
- The hotel has a zero-tolerance policy in which we will refuse service or accommodation in our hotel or may remove a person, without refund, who is under the influence of alcohol, drugs, or any other intoxicating substance and acts in a disorderly fashion as to disturb the peace of other guests.
- It is strictly prohibited booking sunbeds by beach or Swimming pool areas.

- **Children under 12y should be accompanied by an adult to use the elevator.**
- **Takeaway food is not allowed outside restaurant for health and hygiene wise.**
- **Private Shisha is not allowed inside hotel, It's available only at shisha corner.**
- **Business center service (VIP center) available by Savoy Hotels & Resorts.**

### Telephone Extension:

- Emergency: 0
- Reception: 0
- Concierge: 2
- Housekeeping: 4
- Room to Room: 8 + Room number

### SOHO BUS SCHEDULE:

#### From The hotel:

- 20:00 O'clock
- 20:30 O'clock
- 21:00 O'clock
- 21:30 O'clock
- 22:00 O'clock
- 22:30 O'clock

#### From Soho Square:

- 20:20 O'clock
- 20:50 O'clock
- 21:20 O'clock
- 21:50 O'clock
- 22:20 O'clock
- 22:50 O'clock

**Beach and swimming pools open as of 08:00 am to 17:00, Guests are responsible of their own valuable belongings, as well their beach/pool towels at public areas with no liability to the hotel management.**

**Dear our valued guest,**

Please ensure to make your choice **Saving Our Environment.**

We would like to thank you for assisting us participating to save our environment and the entire planet.

Majority of our customers choosing it in order to reduce our side effects for the environment.

Please be one of them by reducing Electricity, Water & entire power sources in order to reduce wasting of any materials used during your stay.

### Safe box instruction

#### 1- Programming

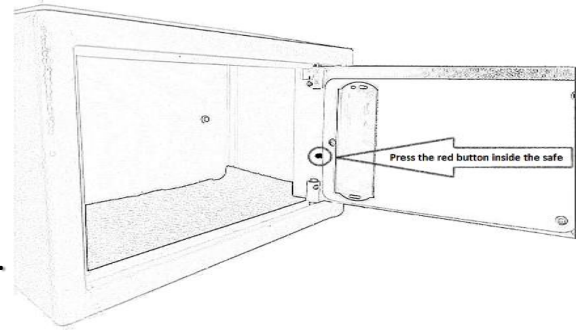
Press the red button inside the safe.

Enter the 4-digit code and press the "A" button

#### 2- Open safe

Enter the code and press the button "A", turn the handle of the safe clockwise.

#### 3- Please leave the safe open before departure.



#### GRAND OASIS RESORT

- |                  |                              |
|------------------|------------------------------|
| 1 Building 1     | 12 Tennis court              |
| 2 Building 2     | 13 Volley Ball court         |
| 3 Building 3     | 14 Mini-Football play ground |
| 4 Building 4     | 15 Main Pool                 |
| 5 Building 5     | 16 Pools' Towels Center      |
| 6 Building 6     | 17 Kids' Pool                |
| 7 Building 7     | 18 Adults' Pool              |
| 8 Reception Desk | 19 Kids' Club                |
| 9 Lobby Area     | 20 Outdoor Kids' Club Area   |
| 10 Spa Center    | 21 Beach Towels Center       |
| 11 Gym area      |                              |

#### RESTAURANTS & BARS

- |                                     |                                       |
|-------------------------------------|---------------------------------------|
| 1 Oasis Main Restaurant             | 5 Pool bar                            |
| 2 Lobby Bar                         | 6 Crab House<br>Sea Food Restaurant   |
| 3 Pizza Pasta<br>Italian Restaurant | 7 Beach Snacks Bar                    |
| 4 Pool Snacks                       | 8 Beach Bar                           |
| Lobby Entrance                      | Beach Area Toilets                    |
| Parking                             | Beach Area                            |
| Emergency<br>Assembly Point         | Water Sports center<br>Center (Beach) |
| Clinic                              | Showers                               |

