**Palmyra Amar El Zaman Aqua Park**

|  |  |
| --- | --- |
| Category of the hotel | 4 stars |
| Board Basis | 24 hours All Inclusive |
| Foundation date of the hotel | 2008 |
| Last Renovation Date | 2018 |
| Area of the hotel | 27000 m2 |
| Phone number | (+20 69 3710700) (+20 100 7004151) |
| Fax number | NA |
| Web address | [www.palmyrahotelsandresort.com](http://www.palmyrahotelsandresort.com) under construction |
| Location of the hotel | Nabq Bay |
| Distance to the Airport | 5 kilometers |
| The nearest town to the hotel | Dahab |
| Distance of the nearest town | 100 Kilometers |
| Airport | Sharm El Sheikh International Airport |
| Nearest hotels | Charmillion Aquapark – Tamra Beach |

**Hotel Buildings:**

|  |  |  |  |
| --- | --- | --- | --- |
| Building type | How many | How many floors | Notes |
| Main Building | 1 | 2 | No guest rooms in the main building |
| Blocks | 2 | 3 |  |

**Aqua Park:**

Total Slides: 2 slides

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Slide type | Available | How many | Operation time | Notes |
| Adult | Yes | 2 | 10:00 till 12:00 and 14:00 till 16:00 (operation time is subject to change) | One of them can be used for children not less than 6 years old |

**Beach:**

Sharks Bay Beach “Sunshine Divers Beach” which is about 15 minutes away from our hotel and there is a free shuttle bus service provided by the hotel.

|  |  |  |  |
| --- | --- | --- | --- |
| Beach Facility | Available | Extra | Notes |
| Umbrella | Yes | No |  |
| Chaise Lounge | Yes | No |  |
| Mattress | Yes | No |  |
| Towels | No | No | Guests should take the towels from the hotel |
| Direct sandy entrance to the sea | Yes |  |  |
| Jetty | No | No |  |
| Corals near the beach | No |  |  |
| Shuttle service to the beach | Yes | No | Four times a day starting from 10:00 |
| Volleyball | Yes | No |  |
| Football | Yes | No |  |
| Water activities | Yes | Yes | Banana boat, parceling, etc …. |

**Pools:**

Total number of pools: 4

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Pool Type | Size (m2) and depth (m) | Does it work in winter time? | Is it sea water? | Heat System | Notes |
| Outdoor Pool | 900 m2 up to 160 cm depth | Yes | No | Yes | Main Pool |
| Outdoor Pool | 300 m2 up to 140 cm depth | Yes | No | Yes | Aqua Pool |
| Outdoor Pool | 120 m2 up to 50 cm depth | Yes | No | Yes | Kids Pool |
| Outdoor Pool | 600 m2 up to 160 cm depth | Yes | No | No | Relaxing pool Adults only |

**Bars and restaurants:**

Total number or restaurants: 5 “Only main restaurant is in operation now”

Total number of Bars: 3 (2 will be fully operated starting from February)

In addition to a snack station in the swimming pools area

For operation time please check the AI form

|  |  |  |  |
| --- | --- | --- | --- |
| Outlet type | Capacity | Type of meals | Notes |
| Main Restaurant | 150 guests | Open Buffet | Open Buffet |
| Italian restaurant | 80 guests | Italian Ala Carte | Planed to be opened during April 2019 |
| Indian Restaurant | To be provided | Indian Ala Carte | Planed to be opened during April 2019 |
| Fish Restaurant | 80 guests | Sea food Ala Carte | Planed to be opened during April 2019 |
| Shahreyar Bar | 50 guests + terrace | Hard and soft drinks |  |
| Pool bar |  | Hard and soft drinks |  |
| Egyptian Restaurant | To be provided | Egyptian Ala Carte | Planed to be opened during June 2019 |
| Disco+ Disco bar | To be provided | Hard and soft drinks | Planed to be opened during June 2019 |

**Animation:**

|  |  |  |  |
| --- | --- | --- | --- |
| Type of animation | Language | Day animation | Evening animation |
| Adults | English-Russian-Italian and Arabic | Yes - program to be checked with our animation team | Yes - program to be checked with our animation team |
| Kids | English-Russian-Italian and Arabic | Yes - program to be checked with our animation team | Yes - program to be checked with our animation team |

**Hotel Service:**

|  |  |  |  |
| --- | --- | --- | --- |
| Service name | Available | Extra | Notes |
| Safe box in the room | Yes | No |  |
| Safe box in the reception | NA | NA |  |
| Spa center | NA | NA |  |
| Laundry service | Yes | Yes |  |
| Business center | NA | NA |  |
| Internet connection | NA | NA |  |
| Pets allowed | NA | NA |  |
| Elevator | NA | NA |  |
| Doctor | Yes | Yes | On Call |
| Nurse | Yes | Yes | Upon request |
| Direct phone | NA | NA |  |
| Hair dryer in the rooms | NA | NA |  |
| Extra beds | Yes | No | Upon request– upon availability |
| Air condition system | Yes | No | Split with a split control panel |
| Table Tennis | Yes | No |  |
| Aerobics | Yes | No |  |
| Darts | Yes | No |  |

**Rooms:**

Total number of rooms: 174

|  |  |  |
| --- | --- | --- |
| Room Type | Standard Room | Family Room |
| Total number of rooms | 156 | 18 |
| Room area (m2) including Balcony and bathroom | 34 m2 | 44 m2 |
| How many rooms does it consist of (living/bed room)? | Only one room | Two bed rooms (one room with king bed) (second room with twin beds) no door between the rooms with only one bath room |
| Is there a balcony/Terrace? | Yes | Yes |
| How many king beds / twin beds? | It could be king – twin or triple beds | King bed + twin beds |
| Room View | Pool View | Garden View |
| Maximum pax | 2 Adults+ 2 Children or 3 Adults+1 Child | 2 Adults+ 2 Children or 3 Adults+1 Child |
| How many bathrooms? | One | One |
| Shower or bathtub? | Shower | Shower + Bathtub |
| Cabin or curtain in the bathroom? | Cabin | Cabin |
| It is in the main building? | No | No |
| What is the room’s floor cover? (Carpet/ceramic) | Ceramic | Ceramic |
| Is there a kettle and hot set up in the rooms? | NA | NA |
| Internet connection in the rooms? | NA | NA |
| Internet connection type in the room | NA | NA |
| Mini bar | Yes but empty | Yes but empty |
| Is there any sitting furniture? | Yes | Yes |
| Is there a door between rooms? | No | No |
| Is there a Jacuzzi? | No | No |
| Is there a disabled room? | No | No |
| Non smoking rooms | Yes | Yes |
| Connection rooms | Yes 14 standard rooms | No |

**Housekeeping services:**

|  |  |  |  |
| --- | --- | --- | --- |
| Service type | How many times | Starting from | Ends till |
| Cleaning room | Once per day | 09:00 | 17:00 |
| Changing bed sheets | One time every two days | 09:00 | 17:00 |
| Changing towel | Upon request | 09:00 | 17:00 |